Community Resources for Probation and Parole District # 18 Norton P&P Lee, Scott, Wise and Dickenson Counties and the City of Norton

| CATEGORY AGENCY NAME AND ADDR | TELEPHONE NUMBER / CONTACT E-MAIL / WEBSITE ADDRESSES INFORMATION |
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STATEWIDE RESOURCES

| Birth Certificate, Death Certificate, Marriage Certificate | Office of Vital Records 2001 Maywill Street, Suite 101 Richmond, Virginia 23230 | 804-662-6200 | Office of Vital Records - Vital Records (virginia.gov) |
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| Corrections | Virginia Department of Corrections | | Homepage — Virginia Department of Corrections |
| | Virginia Department of Juvenile Justice | | Virginia Department of Juvenile Justice |
| Crisis/Help | 2-1-1 Virginia (local resource hotline) | 211 or 1-800-230- 6977 or text CONNECT to 247211 | www.211Virginia.org |
| | Adult Protective Services Hotline | 1-888-832-3858 | |
| | Alzheimer's Association | Medical Alert/Safe Return 1-800-625- 3780 | |
| | National Sexual Assault Hotline | 1-800-656-4673 | |

| | Virginia Department for Aging and Rehabilitative Services | | www.Easyaccess.virginia.gov |
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| | Infant and Toddler Connection of Virginia | | www.itcva.online |
| | National Suicide Prevention Line | 988 | www.988lifeline.org |
| | Virginia Mortgage Relief Program | | www.virginiamortgagerelief.com |
| | Legal Aid | 1-866-LEGLAID | www.valegaliad.org |
| | Eviction Helpline | 1-833-NOEVICT | |
| | Predatory Loan Helpline | 866-830-4501 | |
| | Senior Legal Helpline | 844-802-5910 | |
| | Statewide Resource Directory | | www.Virginianavigator.org |
| Alcohol/Substance Use | Oxford House | 1-800-689-6411 | www.oxfordhouse.org |
| | Al-Anon and Alateen | 1-888-4AL-ANON (1-888-425-2666) | Al-Anon Family Groups |
| | Narcotics Anonymous | | About Us (na.org) online meetings: |

| | | | https://virtual-na.org/ |
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| | Alcoholics Anonymous | | www.aa.org online meetings: https://www.12step- online.com/meetings/online-aa-meetings/ |
| | Addiction Center | | https://www.addictioncenter.com/ |
| | VADOC Fentanyl Awareness Video | | https://youtu.be/MWH-1hc0-x8 |
| Benefits Programs | Virginia Department of Social Services (VDSS) | Apply for SNAP, TANF, EAP and Medical Assistance by calling at 855- 635-4370 | Apply online for benefits at https://commonhelp.virginia.gov/access/ You may review program regulations and manuals online at www.dss.virginia.gov |
| | | Apply for Medical Assistance only by calling 855-242- 8282 | Print a copy of the application off the internet for medical assistance at www.coverva.org |
| | | Get an application during office hours at your local Department of Social Services | Print a copy of the application off the internet at http://www.dss.virginia.gov/ |

| | Virginia Health Care Foundation | | Virginia Health Care Foundation (vhcf.org) |
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| Behavioral Health | Department of Behavioral Health and Developmental Services | | dbhds.virginia.gov/community-services- boards-csbs/ |
| | Office of Child and Family Services | | Office of Child and Family Services - Virginia Department of Behavioral Health and Developmental Services |
| Employment Assistance | Virginia Employment Commission (VEC) | VEC Central Office 1-866-832-2363 For TTY* Callers: Virginia Relay, Call 711 or 800-828- 1140 | https://www.vec.virginia.gov Job Openings https://www.vec.virginia.gov/find-a-job/state-job-openings Upcoming Job Fairs https://www.vec.virginia.gov/find-a-job/job-fairs A Quick Guide to Relief Programs https://www.vec.virginia.gov/relief-programs For Veteran Services veteran.services@vec.virginia.gov |
| | Virginia Career Works Center | | https://virginiacareerworks.com/find-your- career-center/ |

| Education | Virginia's Community Colleges | | Virginia's Community Colleges Affordable Degrees, Certificates, Career Training (vccs.edu) Justice Impacted Individuals Credits2Careers |
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| | Virginia Department of Education | 800-292-3820 | Virginia Department of Education Home |
| Environmental | Virginia Department of Environmental Quality | 1-804-698-4000 | www.deq.virginia.gov |
| Emergency Management | Virginia Department of Emergency Management | 804-897-6500 | https://www.vaemergency.gov |
| Health | Virginia Department of Health P.O. Box 2448 Richmond, Virginia 23218-2448 109 Governor Street Richmond, Virginia 23219 | | Home - Virginia Department of Health Health Department Locator - LHD Locator (virginia.gov) |
| | Virginia Association of Free Clinics | | Free Clinics in Virginia (vafreeclinics.org) |
| Housing | Oxford House (Recovery house program) | | Oxford Houses of Virginia » Oxford Houses of Virginia (vaoxfordhouse.org) |
| | Virginia Association of Recovery Residences (VARR) | | Accredited Residencies for Recovery Housing VARR - Virginia Association of Recovery Residences (varronline.org) |

| | Virginia Housing Alliance | | vha@vahousingalliance.org |
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| | Department of Housing & Community Development | | https://www.dchd.virginia.gov |
| | HUD Exchange Continuum of Care (CoC) Program | | www.hudexchange.info/programs/coc www.hudexchange.info/contact-us |
| | The Salvation Army Rent and utility assistanceHomeless shelters | 1-800-SAL-ARMY | www.salvationarmyusa.org |
| Scholarships | LendEDU | | Scholarships for Felons LendEDU |
| Veteran Services | National Suicide and Veteran Crisis Prevention Lifeline | 1-800-273-8255 | |
| | Veteran Crisis Line | 1-800-273-8255 Ext. 1 | |
| | Virginia Department of Veterans Services | | Virginia Department of Veterans Services |
| | US Department of Veterans Affairs | | VA.gov Home Veterans Affairs |

| Medication Assisted Treatment (MAT) | Substance Abuse and Mental Health Services Administration (SAMHSA) | SAMHSA National Helpline 1-800-662- HELP | https://findtreatment.samhsa.gov/ |
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| | VADOC MAT Program | | https://www.youtube.com/watch?v=tZM-gaTDkV0 |
| Social Security Card | Social Security Administration | | https://www.ssa.gov/ |
| State ID or Driver's License | Virginia Department of Motor Vehicles | | https://www.dmv.virginia.gov/#/ |
| Reentry Success | Fair Shake | | https://www.fairshake.net/ |
| | VADOC Reentry Video | | https://www.youtube.com/watch?v=PQ4qktF me7w |
| | VADOC Reentry Resource Packet | | https://www.vadoc.virginia.gov/media/1510/r eentry-resource-packet-2023.pdf |
| Transportation | Department of Transportation | | virginiadot.org |
| Taxation | Department of Taxation | 1-804-367-8031 | https://www.tax.virginia.gov |

| Peer Recovery Services | VADOC Peer Recovery Specialist Initiative | | https://www.youtube.com/watch?v=1CaTMY W6zGg |
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| Restoration of Rights | Secretary of the Commonwealth's Office | 804-692-0104 | https://www.restore.virginia.gov/ |
| Free Cell Phones | Assurance Wireless | | The Affordable Connectivity Program (ACP) - BetterSIM |
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| Appalachian Re-entry Council | 1650 Park Ave SW Norton, VA 24273 (This is the P&P Office, this group is facilitated by Chief Jennifer Lester) | 276-365-3339 | Meets Virtually and in Person as appropriate and Quarterly at the P&P Office on the third Thursday at 1:30 pm (March, June, September, December). Contact Chief Jennifer Lester to request access virtually. |
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| Drug and Alcohol Abuse assistance | Celebrate Recovery (Freedom of Worship Church), Norton, Va | (276)-679-3266 | |
| Drug and Alcohol Abuse assistance | Drug and Alcohol First Baptist of Weber City Joy in Recovery, 7PM on Thursday 2436 US Highway 23N Weber City, VA | (276)386-7247 | |
| Drug and Alcohol Abuse assistance | Health Connect 620 Park Ave NW Norton, VA 24273 | 276-644-7690 IOP Program Coordinator | www.healthconnectamerica.com |
| Drug and Alcohol Abuse assistance | SperoHealth 338 Coeburn Ave, SW Suite 336 Norton, VA | 276-325-7608 803-238-6990 | Christopher.catron@sperohealth.com |
| Housing assistance | H.O.P.E House Shelter (serving Lee, Scott, Wise Counties and the City of Norton PO Box 1992 Gate City, VA 24251 | Business Office - 276-386-1373 Outreach Office - 276-386-1313 Executive Director - 276-386-3334 TTY - 276-386- 1373 | director@hopehousescottcounty.org |
| Housing assistance | Norton Redevelopment & Housing Authority 200 6th Street Northwest Norton, Virginia 24273 | (276)679-0020 | |

| Housing assistance | Lee County Redevelopment Authority 1223 Chapel Drive Jonesville, Virginia 24263 | (276)346-3910 | |
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| Housing assistance | Scott County Housing Authority 301 Fugate Street Duffield, Virginia 24244 | (276)431-2022 | |
| Housing assistance | Cumberland Plateau Regional Housing Authority (Dickenson County) 752 Centennial Heights Haysi, Virginia 24256 | (276)865-4647 | |
| Housing assistance | Wise County Redevelopment and Housing Authority POB 630 Coeburn, Virginia 24230 | (276)395-6104 | info@WCRHA.org |
| Clothing assistance | H.O.P.E. House Shelter, see above for their Housing information | | |
| Clothing assistance | Goodwill 205 Ridgeview Rd SW, Wise, Virginia 24293 | 276-679-6150 | goodwill.org |
| Food Bank | Food Bank Of Wise County Inc. PO Box 2977 Wise, VA 24293 | (276) 523-2110) | |

| | (Physical Location 914 Wood Avenue W. Big Stone Gap, Virginia. | | |
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| Food Bank | SCMA Food Pantry 255 West Jackson Street, Gate City, VA 24251 | (276)386-9400 | |
| Food Bank | Thomas Village Baptist Church 879 Duff-Putt Highway Duffield, VA 24244 | (276)431-4101 | |
| Food Bank | Three Bells United Methodist 308 Fugate Street Duffield, VA 24244 | (276)431-2091 | |
| Social Services | Dickenson County Department of Social Services Brush Creek Road 120 Clover Street P.O. Box 417 Clintwood, VA 24228-0417 | (276) 926-1661 (276) 926-1664 (276) 926-8144 (FAX) | |
| Social Services | Lee County Department of Social Services Main St. P.O. Box 348 Jonesville, VA 24263-0346 (276) 346-1010 (276) 346-2217 (FAX) | (276) 346-1010 (276) 346-2217 (FAX) | |
| Social Services | Norton City Department of Social Services 938 Park Ave. P.O. Box 378 Norton, VA 24273-0378 | (276) 679-4393 (276) 679-2701 (276) 679-0607 (FAX) | |

| Social Services | Scott County Department of Social Services 190 Beech Street, Suite 101/P.O. Box 637 Gate City, VA 24251-0637 | (276) 386-3631 (276) 386-6031 (FAX) | |
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| Social Services | Wise County Department of Social Services 5612 N. Bear Creed Rd P.O. Box 888 Wise, VA 24293-0888 | (276) 328-8056 (276) 328-8057 (276) 328-8632 (FAX) | http://www.wisecounty.org/DSS |
| Transportation | Mountain Empire Older Citizens, Inc. 1501 Third Avenue Big Stone Gap, Va 24219 Mailing Address: P.O. Box 888 Big Stone Gap, VA. 24219 | Phone: 276-523- 4202 Toll Free: 800- 252-6362 Fax: 276-523- 4208 | info@meoc.org |
| Mental Health and substance abuse services | Frontier Health 1167 Spratlin Park Drive P.O. Box 9054 Johnson City, TN 37615 (local sites in Big Stone Gap (Wise County), Jonesville (Lee County) and Gate City (Scott County) Virginia) | (423) 467-3600 | |
| Mental Health and substance abuse services | Dickenson County Community Services of Clintwood Virginia 133 McClure Avenue | (276)926-1680 | |

| GED services | Clintwood, VA 24228 (276)926-1680 Regional Adult Education Program (serving Lee, Scott and Wise Counties and the City of Norton) 311 Legion Street, Suite 101 Weber City, Virginia 24290 | Tommie Sizemore, Enrollment Specialist 877-Race 2 GED | |
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| Employment | Virginia Employment Commission's Virginia Career Work Center 251 Ridegview Rd SW., Wise Virginia (serving Lee, Scott, Wise, Dickenson and Wise Counties and the City of Norton) | 276-325-7314 | |
| Employment | WISA Work Incentives Specialist Advocate PO Box 533, Norton, VA 24273 798 Park Avenue NW, Norton. 2nd Floor Hotel Norton | Mobile: 276.275.3710 Fax: 276.325.0487 Office Phone: 276.325.0482 | Go to www.vaACCSES.org for more information |
| Hepatitis C Treatment and Information | Hepatitis C Education & Patient Connection | 434-305-5561 | HEPC@virginia.edu |
| Medical Assistance | The Health Wagon 5626 Patriot Drive Wise, VA 24293 | 276-328-8850 | www.thehealthwagon.org |

| Veterinary Assistance | The Health Wagon 5626 Patriot Drive Wise, VA 24293 | 276-328-8850 | www.thehealthwagon.org |
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| MAT Assistance | The Health Wagon 5626 Patriot Drive Wise, VA 24293 | 276-328-8850 | www.thehealthwagon.org |