Community Resources for
Probation and Parole District #11

CATEGORY	AGENCY NAME AND ADDRESS	TELEPHONE NUMBER / CONTACT INFORMATION	E-MAIL / WEBSITE ADDRESSES
STATEWIDE RESOURCES			
Birth Certificate, Death Certificate, Marriage Certificate	Office of Vital Records 2001 Maywill Street, Suite 101 Richmond, Virginia 23230	804-662-6200	Office of Vital Records - Vital Records (virginia.gov)
Crisis/Help	2-1-1 Virginia (local resource hotline)	211 or 1-800-230-6977 or text CONNECT to 247211	www.211Virginia.org
	Adult Protective Services Hotline	1-888-832-3858	
	Alzheimer's Association	Medical Alert/Safe Return 1-800-625-3780	
	National Sexual Assault Hotline	1-800-656-4673	

	Virginia Department for Aging and Rehabilitative Services	1-888-992-0959	www.Easyaccess.virginia.gov
	Infant and Toddler Connection of Virginia		www.itcva.online
	National Suicide Prevention Line	988	www.988lifeline.org
	Virginia Mortgage Relief Program		www.virginiamortgagerelief.com
	Legal Aid	1-866-LEGLAID	www.valegaliad.org
	Eviction Helpline	1-833-NOEVICT	
	Predatory Loan Helpline	866-830-4501	
	Senior Legal Helpline	844-802-5910	
	Statewide Resource Directory		www.Virginianavigator.org
Alcohol/Substance Use	Oxford House	1-800-689-6411	www.oxfordhouse.org
	Al-Anon and Ala-teen	1-888-4AL-ANON (1-	al-anon.org

		888-425-2666)	
	Narcotics Anonymous		About Us (na.org) online meetings: https://virtual-na.org/
	Alcoholics Anonymous		www.aa.org online meetings: https://www.12step-online.com/meetings/online-aa-meetings/
	Addiction Center		https://www.addictioncenter.com/
	VADOC Fentanyl Awareness Video		https://youtu.be/MWH-1hc0-x8
Benefits Programs	Virginia Department of Social Services (VDSS)	Apply for SNAP, TANF, EAP and Medical Assistance by calling at 855-635-4370	Apply online for benefits at https://commonhelp.virginia.gov/access/ You may review program regulations and manuals online at www.dss.virginia.gov
		Apply for Medical Assistance only by calling 855-242-8282	Print a copy of the application off the internet for medical assistance at www.coverva.org

		Get an application during office hours at your local Department of Social Services	Print a copy of the application off the internet at http://www.dss.virginia.gov/
Employment Assistance	Virginia Employment Commission (VEC)	VEC Central Office 1-866-832-2363 For TTY* Callers: Virginia Relay, Call 711 or 800-828-1140	https://www.vec.virginia.gov/ Job Openings https://www.vec.virginia.gov/find-a-job/state-job-openings Upcoming Job Fairs https://www.vec.virginia.gov/find-a-job/job-fairs A Quick Guide to Relief Programs https://www.vec.virginia.gov/relief-programs For Veteran Services veteran.services@vec.virginia.gov
	Virginia Career Works Center		https://virginiacareerworks.com/find-your-career-center/
Education	Virginia's Community Colleges		Virginia's Community Colleges | Affordable Degrees, Certificates, Career Training (vccs.edu) Justice Impacted Individuals | Credits2Careers

Housing	Community Residential Programs (CRP)		Available for inmates, probationers, and parolees who meet eligibility requirements. Speak with your probation officer or counselor regarding availability.
	Oxford House (recovery house program)		Oxford Houses of Virginia » Oxford Houses of Virginia (vaoxfordhouse.org)
	Virginia Association of Recovery Residences (VARR)		Accredited Residencies for Recovery Housing | VARR - Virginia Association of Recovery Residences (varronline.org)
	Virginia Department of Housing and Community Development (DHCD) 600 East Main Street, Suite 300 Richmond, VA 23219	804-371-7000	https://www.dhcd.virginia.gov/ ArcGIS - HSNH Crisis Assistance Directory Homeless Crisis Hotline Directory - Crisis Assistance Directory by Community 7.2021.pdf (virginia.gov)
Scholarships	LendEDU		Scholarships for Felons | LendEDU
Veteran Services	National Suicide and Veteran Crisis Prevention Lifeline	1-800-273-8255	
	Veteran Crisis Line	1-800-273-8255 Ext. 1	
Medication Assisted Treatment (MAT)	Substance Abuse and Mental Health Services Administration (SAMHSA)	SAMHSA Nat. Helpline 1-800-662-HELP	https://findtreatment.samhsa.gov/

	VADOC MAT Program		https://www.youtube.com/watch?v=tZM-gaTDkV0
Social Security Card	Social Security Administration		https://www.ssa.gov/
State ID or Driver's License	Virginia Department of Motor Vehicles		https://www.dmv.virginia.gov/#/
Reentry Success	Fair Shake		https://www.fairshake.net/
	VADOC Reentry Video		https://www.youtube.com/watch?v=PQ4qktFme7w
	VADOC Reentry Resource Packet		https://www.vadoc.virginia.gov/media/1510/reentry-resource-packet-2023.pdf
Poison Control		1-800-222-1222	webPOISONCONTROL Triage
Peer Recovery Services	VADOC Peer Recovery Specialist Initiative		https://www.youtube.com/watch?v=1CaTMYW6zGg
Restoration of Rights	Secretary of the Commonwealth's Office	804-692-0104	https://www.restore.virginia.gov/
Free/Reduced Cell Phones	Lifeline Program		Virginia SCC - Universal Service: Lifeline To apply https://www.lifelinesupport.org/

Free/Reduced Cell Phones	Assurance Wireless		The Affordable Connectivity Program (ACP) - BetterSIM
	Access Wireless		Access Wireless - Free Government Smartphone + Unlimited Phone Service
	Safelink Wireless		SafeLink Wireless
Transportation	United Way – Ride United		https://www.unitedway.org/our-impact/featured-programs/2-1-1/ride-united# find your local office: https://www.unitedway.org/find-your-united-way/
	DMAS - Medicaid	1-866-386-8331	See member ID Card

LOCAL/DISTRICT SPECIFIC RESOURCES

Basic Needs	C-Cap 316 N. Royal Ave. Front Royal, VA 22630	540-636-2448	www.frontroyalccap.org
Basic Needs	C-Cap 112 S. Kent St Winchester, VA 22601	540-662-4318	www.ccapwinchester.org
Basic Needs	Clarke County Department of	540-955-3700	www.co.clarke.va.us

	Social Services 311 E. Main Street Berryville, VA 22611		
Basic Needs	Shenandoah County Department of Social Services 494 North Main Street Suite 200 Woodstock, VA 22664	540-459-6226	www.shenandoahcountyva.us/social-services
Basic Needs	Warren County Department of Social Services 912 Warren Ave Front Royal, VA 22630	540-635-3430	www.warrencountyva.net
Basic Needs	Frederick County Department of Social Services 107 N. Kent St., 3rd Floor Winchester, VA 22601	540-665-5688	www.co.frederick.va.us/departments/o-z/social-services
Basic Needs	Winchester Department of Social Services 24 Baker Street Winchester, VA 22601	540-662-3807	www.winchesterva.gov/dss
Charity	Phazz One Ministries, Inc. 501 S. Cameron Street Winchester, VA 22601	540-665-0228	www.phazzone.com

Charity	United Way 329 N. Cameron Street Winchester, VA 22604	540-536-1610	www.unitedwaynsv.org
Child Services	Big Brothers/Big Sisters 121 Youth Development Court Winchester, VA 22602	540-662-1043	www.bbbsnwva.org
Child Services	The Kids Clubs of Northern Shenandoah Valley 2400 Roosevelt Blvd. Winchester, VA 22601	540-723-6665	www.Thekidsclubs.org
Child Support	Department of Child Support Enforcement (DCSE) 629 Cedar Creek Grade Ste A Winchester, VA 22601	540-722-7568	www.dss.virginia.gov/family/dcse
Child/Medical Services	Abba Care 200 Weems Lane Winchester, VA 22601	540-665-9660	www.Abbacare.org
Counseling Services	Crossroads Counseling Services 649 North Main Street Woodstock, VA 22664	540-459-9003	www.Crossroadsvirginia.com

Crisis Services	Concern Hotline Winchester/Frederick/Clarke Shenandoah County Warren County Page County	540-667-0145 540-459-4742 540-635-4357 540-743-3733	www.Concernhotline.org
Dental Services	Kool Smiles 2603 S. Pleasant Valley Road Winchester, VA 22601	866-823-7532	
Disability Services	Access Independence 324 Hope Drive Winchester, VA 22601	540-662-4452	www.accessindependence.org
Disability Services	NW Works, Inc. 3085 Shawnee Drive Winchester, VA 22601	540-667-0809	www.nwworks.com
Disability Services	Virginia Department of Rehabilitative Services 20 Ricketts Drive Winchester, VA 22601	540-722-3453	www.vadrs.org
Education	Grafton 120 Bellview Avenue Winchester, VA 22604	540-542-0200	www.grafton.org

Education	Northern Shenandoah Valley Adult Education 173 Skirmisher Lane Middletown, VA 22645	540-868-7140	www.needmyged.org
Education	Handley Regional Library 100 W. Piccadilly Street Winchester, VA 22601	540-662-9041	www.hrl.lib.state.va.us
Education	Literacy Volunteers 301 N. Cameron St., Ste. 102 Winchester, VA 22601 134 N. Church Street Woodstock, VA 22664	540-536-1648 540-459-2446	www.Lvwa.org
Employment	Horizon Goodwill Resource Center 2 N. Cameron St. Winchester, VA 22601	540-773-5998	www.horizongoodwill.org
Employment	Virginia Works 419 N. Cameron St Winchester, VA 22601	540-545-4146	Home - Virginia Career Works Shenandoah Valley Region (vcwvalley.com)
Employment	Virginia Employment Commission/Valley Workforce Center(VEC)	540-722-3415	www.Vec.virginia.gov

	419 N. Cameron St. Winchester, VA 22601		
Employment	Labor Max 2433 Valley Ave Suite 101 Winchester, VA 22601	540-450-5667	www.labormaxstaffing.com
Employment	Lifestyle Staffing 158 Front Royal Pike Winchester, VA 22602	540-678-0411	www.lifestylestaffing.com
Employment	Maleko Personnel 158 Front Royal Pk Ste 112 Winchester, VA 22602	540-523-1273	www.malekopersonnel.com
Employment	Spherion Staffing 23 W. Jubal Early Drive Winchester, VA 22601	540-431-4857	
Employment	Integrity Staffing 22A Ricketts Drive Winchester, VA 22601	540-722-0333	www.integritystaffing.net
Food	Bread of Life Food Pantry Woodstock United Methodist 156 S. Muhlenburg Street Woodstock, VA 22664	540-459-4144	3rd Tuesday of each month 1-4pm and 3rd Thursday of each month 3-6pm www.Foodpantries.org

Food	Columbia Furnace Church of the Brethren Love Center (Food Pantry and More) 20910 Senedo Road Edinburg, VA 22824	540-459-3711	Open 4th Saturday of Each Month 9-11am
Food	Compassion Cupboard 533 Burgess Street Strasburg, VA 22657	540-465-9476	3rd Tuesday of each month 10-12 and 2-4pm
Food	Open Door Food Pantry, Inc. 140 Orkney Drive Mt. Jackson, VA 22842	540-740-8025	www.Foodpantries.org
Food	Highland Memorial Presbyterian Church Food Pantry 446 Highland Avenue Winchester, VA 22601	540-533-0347	www.highlandfoodpantrywinc.org
Food	Blue Ridge Area Foodbank 1802 Roberts St. Winchester, VA 22604	540-665-0770	www.brafb.org
Food	Fish of Clarke County Food Pantry 36 E. Main St. Berryville, VA 22611	540-955-1823	

Food	Catholic Charities 613 N. Royal Ave. Front Royal, VA 22630	540-252-4320	
Food, Clothing	Salvation Army 357 Cloud Street Front Royal, VA 22630	540-635-4020	www.salvationarmyfrontroyalva.org
Grief Counseling/Support	Blue Ridge Hospice 333 West Cork Street, Suite 405 Winchester, VA 22601	540-536-5210	www.blueridgehospice.org
Hearing Services	Deaf and Hard of Hearing Services Center, Inc. (with the VA Dept. for the Deaf and Hard of Hearing)	1-800-552-7917(voice/Video Phone) 804-662-9502 (Office)	www.vddhh.org frontdsk@vddhh.virginia.gov
Housing	Centralized Housing Intake	540-271-1701	www.continuumofcare513.com
Housing	Oxford Houses	(sober living)	oxfordhouse.org
Housing	Habitat For Humanity 145 Baker Street Winchester, VA 22601	540-450-0360	www.blueridgehabitat.org
Housing	Family Promise of Shenandoah County PO Box 733 Woodstock, VA	540-459-4599	www.shenandoahfamilypromise.org

Housing	House of Hope 724 Warren Ave Front Royal, VA 22630	540-635-2466	www.warrencountyhomeless.org/
Housing	Lord Fairfax Halfway House 512 S. Braddock Street Winchester, VA 22601	540-773-1566	www.lordfairfaxhouse.com
Housing	Laurel Center Women's Shelter (private address)	540-667-6466 (Hotline) 540-667-6160 (office)	www.thelaurelcenter.org
Housing	Response (shelter for abused women and children who live in Shenandoah County)	540-459-5161	www.responseva.org
Housing	Shenandoah Alliance for Shelter 135 S. Main St Fl 2 Woodstock, VA 22664	540-459-3212	www.allianceforshelter.org
Housing	Warren Coalition Recovery Houses Front Royal, VA	540-660-3325	www.warrencoalition.org
Housing	Winchester Area Temporary Thermal Shelter (WATTS)	Mid-November to Mid-March	www.Wattsshelter.org

Housing	Blue Ridge Housing Network 134-A Peyton St. Front Royal, VA 22630	540-622-2711	www.Blueridgehousingnetwork.org
Job Training	Horizon Goodwill Resource Center 2 N. Cameron St Suite 200 Winchester, VA 22601	540-773-5998	www.Horizongoodwill.org
Life Skills	Life Catalyst Program Cornerstone United Pentecostal Church 189 Parson Ct. Winchester, VA 22603	540-662-2562	Meets 2nd Saturday of the month
Medical Services	Adult Care Center 411 N. Cameron St. Ste 100 Winchester, VA 22601	540-722-2273	www.Adultcarecenter.net
Medical Services	AIDS Response Effort 124 W. Piccadilly Street Winchester, VA 22601	540-536-5291	www.Aidsresponseeffort.org
Medical Services	American Red Cross 561 Fortress Drive Winchester, VA 22601	540-662-5412	www.Redcross.org
Medical Services	Blue Ridge Hospice 333 W. Cork St., Ste 405	540-536-5210	www.brhospice.org

	Winchester, VA 22601		
Medical Services	Sinclair Health Clinic 301 N. Cameron St., Ste.100 Winchester, VA 22601	540-536-1680	www.sinclairhealthclinic.org
Medical Services	Fred/Winch. Health Dept. 10 Baker Street Winchester, VA 22601	540-722-3470	www.vdh.virginia.org
Medical Services	Saint Luke Community Free Medical Clinic 316 N. Royal Ave. Front Royal, VA 22630	540-636-4325	www.saintlukeclinic.org
Medical Services	Shenandoah Community Health Clinic 124 Valley Vista Dr Woodstock, VA 22664	540-459-1700	www.shenclinic.org
Mental Health	Northwestern Community Services Winchester, Front Royal, Shenandoah County	540-636-4250 540-667-8888 540-459-5180	www.nwcsb.com Winchester Open Access Tues/Thur 8am-11am
Mental Health	Winchester Community Mental Health 36 Ricketts Drive Winchester, VA 22601	540-535-1112	www.Winchestercmhc.com

Parenting	Home Service of Clarke County Parenting Education Center 15 E. Main Street Berryville, VA 22611	540-955-2786	www.moderncoparentingcourse.com
Pet Services	SPCA 111 Featherbed Lane Winchester, VA 22601	540-662-8616	www.winchesterspca.org
Pregnancy Center	Shenandoah County Pregnancy Center 28 Cedarwood Lane Edinburg, VA 22824	540-984-4673	www.hope4future.org
Pregnancy Resource	Front Royal Pregnancy Center 11 S. Royal Ave. Front Royal, VA 22630	540-635-6181	www.frontroyalpregnancy.org
Substance Use Disorder	Celebrate Recovery Winchester Church of God 2080 N. Frederick Pike Winchester, VA 22602	540-667-8017	
Substance Use Disorder	Addiction Recovery Services 210 Front Royal Pike Winchester, VA 22602	540-545-8795	www.ARShealth.com

Substance Use Disorder	Brightview 200 Faraday Plaza Winchester, VA 22603	866-934-7450	www.brightviewhealth.com
Substance Use Disorder	Crossroads Treatment Center 500 Pegasus Court Winchester, VA 22602	877-282-3019	www.Crossroadstreatmentcenters.com
Substance Use Disorder	Savida Health-Front Royal 316 Warren Ave. Suite 1 Front Royal, VA 22630 Savida Health-Winchester 158 Front Royal Pike Winchester, VA 22602	540-456-2460 540-450-0334	www.Savidahealth.com
Substance Use Disorder	Groups Recover Together	540-212-6090	www.Joingroups.com
Substance Use Disorder	Spero Health- Winchester 704 Baker Lane #4 Winchester, VA 22602	540-779-7469	www.Sperohealth.com
Substance Use Disorder	Spero Health- Shenandoah 110 East High St. #B Woodstock, VA 22664	540-779-7491	www.Sperohealth.com
Substance Use Disorder	The Recovery Connection	540-594-4357	www.Therecoveryconnectionllc.com

	320 Westside Station Dr Winchester, VA 22601		
SUD/Peer	Strength in Peers	540-560-3239	www.Strengthinpeers.org
SUD/Mental Health	Crossroads Counseling 174 Costello Drive Winchester, VA 22602	540-662-7007	www.Crossroadsvirginia.com
SUD/Mental Health	Integrated Medical Services 1001 Berryville Ave Winchester, VA 22601	540-779-0607	www.imscenters.com
SUD Recovery Retreat	Edgehill A Recovery Retreat Center 315 E. Cork Street Winchester, VA 22601	540-662-8865	www.edgehillrecovery.org
Transportation	Winchester Transit Info. 301 E. Cork St. Winchester, VA 22601	540-667-2230	www.winchesterva.gov/public-transportation
Transportation	FRAT (Front Royal Area Transportation) Bus	877-777-2708	www.frontroyalva.com/content/view/29/113/
Veteran-Housing	Volunteers of America	844-461-2892	www.VOAChesapeake.org
Veterans Services	Virginia Dept. of Veteran	540-671-8425	www.dvs.virginia.gov

	Services		
Northern Shenandoah Valley Re-Entry Council Meetings	Once a quarter (March, June September & December)	3rd Wednesday @3:00pm	